

POLICRETE FLOORS LIMITED WARRANTY

WHAT IS COVERED? RESIDENTIAL

For residential installations, POLICRETE® warrants its regular (first quality) floor products to be free from manufacturing defects

- Will not wear through-loss of the floor design due to normal household use
- Will not stain from common household stains
- Will not contain manufacturing defects
- Will not rip or tear from normal household use
- Will not permanently indent from normal household use†
 - Will not bottom-up discolor from underlayment panels (including lauan), as well as alkali, mold or mildew growth
- The edges of the flooring will not curl

For commercial installations, POLICRETE® warrants its regular (first quality) floor products are warranted to be free from manufacturing defects

WHAT DOES 100% WATERPROOF MEAN?

POLICRETE® flooring installation systems will continue to create a secure bond. In the case of standing water or flooding, POLICRETE® flooring will not act as a waterproofing barrier for the subfloor and/or any surrounding structure. Any damage to the subfloor and/or surrounding structure that is caused by standing water or flooding is not covered by this warranty

WHAT IS THE POLICRETE® FLOORING PET-FRIENDLY WARRANTY?

When exposed to soiling from pets (domestic dogs and cats), POLICRETE® flooring will resist stains during the specific warranty timeframe. However, accidents should be cleaned up immediately, as the longer they sit, the more difficult they will be to

remove. Any damage to the subfloor and/or surrounding structure caused by pets is not covered by this warranty.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

- Damage caused by fire, flooding, exposure to standing water or intentional abuse.
- Darker, solid colors naturally show more scratches and dirt and require more maintenance. We can not warrant the product against these normal occurrences.
- We will not accept shading claims for an overall white floor with touching white planks or tiles.
- Damage caused by fire or flood; moisture intrusion caused by emissions from subfloor; intentional abuse; damage caused by vacuum cleaner beater bar; indentations or damage caused by improper rolling loads, chairs, or other furniture not using proper floor protectors or caster wheels; cutting from sharp objects; asphalt staining and staining from rubber mats; surface scratches; changes in color or sheen appearance when exposed to a natural light source; exterior application or loss due to inconvenience, loss of time, incidental expenses, or consequential damages.
- Samples and delivered product.
- If, prior to installation, POLICRETE® floors are not acclimated to room temperature (between 65°F and 85°F) at job site between 24 and 48 hours, and if, post-installation, POLICRETE® Floors are not continuously maintained at such temperature, damage incurred may not covered
- Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile. • Damage resulting from mold and mildew growth due to prolonged exposure to moisture. While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates (and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur.
- Flooring that is installed outdoors.
- Damage caused by vacuum cleaner beater bar, rolling caster wheels, and cutting from sharp objects. – When vacuuming, we recommend using the wand attachment on your vacuum.

- Indentation or damage from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors
- Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.
- Loss of gloss/scratching.
- Minor color, shade or texture differences between samples or printed color photography and the actual material.
- Floors that are graded “irregular” or sold “as is” without warranty.
- Floors that are installed in structures other than owner occupied or tenant-occupied residences. (Except products that are noted as warranted commercial or limited commercial.)
- Discoloration from moisture or underlayment panels after having been repaired or replaced by Armstrong one time.
- Construction or installation-related damage - including installation defects due to installations not using the recommended Armstrong products.
- Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
- Inappropriate end-user activities.

WHAT THE "WEAR AND STRUCTURE" WARRANTY DO NOT COVER:

Damage due to adhesives or tape, scratches, gouges, scuffs, punctures, cuts, indentations, burns, accidents, lack of proper furniture rests or any intentional misuse of the product. Loss of finish gloss over time is consistent with normal wear & tear and is not a product flaw.

WHAT IS EXCLUDED FROM THIS LIMITED WARRANTY?

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED.

POLICRETE® EXCLUDES ANY LIABILITY FOR LOST PROFITS AND WILL NOT PAY ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE

FLOORING. NO IMPLIED WARRANTIES EXTEND BEYOND THE TERMS OF THIS WRITTEN WARRANTY. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.

Please note: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

Also note: This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

Non-intended Applications:

- Anywhere commercial cleaning machines will be used

† We recommend using floor protectors. As a general rule of thumb, the heavier the item, the wider the floor protectors should be

WEAR LAYER THICKNESS	MAXIMUM LEVEL OF FOOT TRAFFIC	APPLICATION	AREAS IN APPLICATION	WARRANTY
6 mil	residencial	Residences	Homes and multifamily units	10 YEARS
12 mil	commercial	Privately owned business, Multi-familiar units, and activity common areas: retail shops salon restaurants offices Daycare	Sales floors, dinning areas, common areas, activity rooms, corridors, residences	20 YEARS
20 mil	Heavy commercial	Warehouse		30 YEARS